



## QUALITY POLICY STATEMENT

Scunthorpe Lawnmowers Limited is a family run business with over 40 years' experience in the provision of contract grounds maintenance and commercial & domestic hard and soft landscaping services. We aim to deliver top quality services to all our clients each and every time in an environmentally sound, safe and compliant manner.

Scunthorpe Lawnmowers Limited will consistently deliver top quality services by fully understanding our client's requirements, through the use of fully trained and competent personnel, suitable, safe & compliant products & equipment and safe-working practices.

We will:

1. Ensure that all personnel are aware of the company's and their own responsibility to Quality, Health and Safety and Environment issues.
2. Maintain all certifications for ISO14001, ISO9001 and ISO45001.
3. Undertake Client Quality audits on randomly selected sites on a monthly basis.
4. Ensure CRM score is above 95%.

In order to help us to deliver these goals we have implemented and maintain a formal QHS Management system that fully complies with the requirements of ISO9001:2015 and any relevant statutory legislation and industry standards Our Quality Management representative has several years' experience in this type of role.

Mr. W. M. Greaves  
Managing Director

A handwritten signature in black ink, appearing to read 'W. M. Greaves'.

Mrs. B. A. Green  
Managing Director

A handwritten signature in black ink, appearing to read 'B. A. Green'.

Date: 29.03.2023

Review Date: March 2024

